

Paediatric Oncology Shared Care Unit Patient/Parent Information



What is a Paediatric Oncology 'Shared Care' Unit (POSCU)?

Children and Young People with an oncology condition initially spend their time at Alder Hey Children's Hospital, a Principle Treatment Centre (PTC), where the diagnosis is confirmed. The specialist treatment is then planned and provided at Alder Hey, however throughout treatment some of the care can be shared with a Paediatric Oncology Shared Care Unit (POSCU) and in the community.

The Children's Unit at the Countess of Chester Hospital NHS Foundation Trust is a POSCU for children and young people with an oncology condition. This means that we are able to provide a certain amount of care locally, with the emphasis on normalising life as much as possible and minimising the impact of the disease. We provide a holistic supportive care service which enables children and young people to receive some aspects of their care as close to home as possible, or at home when appropriate.

What do we do at the Countess of Chester Hospital NHS Foundation Trust?

We work closely with Alder Hey Children's Hospital, in providing some of the care, treatment and support that you and your family need. There may be a number of occasions and reasons for admission to the Countess of Chester Children's Unit. You will be directed to come straight to the ward.

This maybe for:-

- Treatment of febrile neutropenia – when febrile/unwell.
- Blood and platelet transfusions.
- Chemotherapy side effects support/management.
- Clinical review.
- Administration of some of the less complex chemotherapy.
- GCSF – granulocyte-colony stimulating factor administration.

This treatment of care is the same that would have been provided by Alder Hey Children's Hospital as we follow the same guidelines.

What facilities does the Children's Ward at the Countess of Chester Hospital NHS Foundation Trust have?

The Children's Ward at the Countess of Chester has 4 en-suite cubicles for oncology children and their families, plus a further 7 single rooms. A bed or chair bed is available for 1 parent to stay on the ward with their child. There are further parent facilities provided in Christopher Wing this includes a kitchen with microwave and fridge, a bathroom with shower, a lounge and also a single and double bedroom if available.

On the Children's Ward there is also a sensory room, playroom and teenagers lounge, which we can arrange for your child to have access to. Toys can also be provided in your child's room from the play staff. Please ask staff for assistance in this. A daily food menu is available for your child. There is a kitchen on the ward for staff only to use, however staff will provide drinks cold & hot in secure lidded cups & they will assist in your own food preparation.

We are unable to provide food and drinks for families however there are cafes, vending machines, a shop and cash point available in the hospital.

Who Is Part of the 'Shared Care' Team?



Consultant Paediatrician

Dr is the Lead Consultant for Oncology and has prime responsibility for the care of your child.

Dr is the Deputy Lead Consultant for Oncology and provides deputy cover.

Unit Manager

..... is the Ward Lead for Oncology.

..... is the Deputy Ward Lead for Oncology.

Specialist Practitioner

..... is the Children's Community Nurse Lead for Oncology and Palliative Care.

..... is the Deputy Lead Nurse for Oncology.

Children's Community Nurses

The team will provide care (e.g. blood sampling, line flushes, and dressing changes), information & support for you & your child at home, school or nursery. They will liaise & work together with both the Countess of Chester & Alder Hey. Parents are informed of any blood results in case any action needs to be taken such as transfusion or changes in medication.

Main contacts: Office **01244 365254**

Pharmacist

Liaises with the Alder Hey pharmacists, advises, assists & checks your child's prescription of medication.

Ward Medical Team

The team will review your child daily whilst on the ward. The consultant of the week will be involved and will make sure the Alder Hey team are regularly updated regarding your child's condition.

Ward Nursing Team

The team will provide the nursing care for your child whilst on the ward & support you during this time.

Advanced Nurse Practitioners

Will often assess your child upon arrival to the Children's Unit and commence the relevant treatment.

Therapies

For occupational therapy, physiotherapy, speech & language therapy, the Lead Consultant, Lead Nurse or Alder Hey will refer to appropriate therapies. They can provide care in the Countess of Chester or community. The Dietician will liaise with the Alder Hey dietician & assist in providing information & support.

Spiritual/Chaplaincy Services

The service will provide or direct to desired religious and/or spiritual support.

Play Staff

Will provide therapeutic play & distraction & help entertain your child. This will be in their room if they are neutropenic, or in the playroom/teenage lounge when appropriate.

Hospital @ Home

The team are able to provide nursing care & support within the home. They will liaise with both the Countess of Chester & Alder Hey.

Main contacts: Office **01244 362574**

Key worker

You will have a Key Worker to help co-ordinate & communicate your care. If you are not sure whom your Key Worker is please ask.

How do the 'Shared Care' team co-ordinate the care of my child?

When admitted to the Children's Ward at the Countess of Chester your child is seen daily on the ward round by the Doctors. Following this your child's care will be discussed with Alder Hey.

Every month the 'Shared Care' team hold a Multi-Disciplinary Team (MDT) Meeting to review your child's care. At the meeting treatment is discussed as informed from Alder Hey. Any physical, psychological or social care issues are identified for support.

The POSCU & the POSCU MDT are subject to Peer Review. Which ensure Service specifications for national cancer services are met.

How can you help care for your Child?

- Please always bring in the Family Held Record, to include prescription records.
- Bring in all required medication.
- Bring in overnight bag – night clothes, wash bag, toiletries, change of clothes.
- (Please be prepared to stay at least 48hours as an inpatient if admitted with febrile neutropenia).
- Bring in child's favourite toy/possession/comforter.

Contact numbers

Alder Hey Oncology Day care
0151 293 3684.

Alder Hey Oncology Ward
0151 252 5212.

Children's Ward Countess of Chester Hospital NHS Foundation
Trust
01244 365074.

Useful information / further information/support information

Bloodwise
Research, information, support
www.Bloodcancer.org.uk

CCLG
Children's Cancer & Leukaemia Group
www.cclg.org.uk

The Childhood Eye Cancer Trust
Helps families affected by Retinoblastoma
www.Chect.org.uk

CHICS
Children's Cancer Support Group
www.Chicsonline.org

Ellen MacArthur Cancer Trust
Supports & rebuilds confidence after cancer
www.ellenmacarthurcancertrust.org

Little Princess Trust
Real hair wigs
www.littleprincess.org.uk

Neuroblastoma UK
www.Neuroblastoma.org.uk

Teenager Cancer Trust
Improve cancer experience of young people
www.Teenagercancertrust.org

The Brain Tumour charity
www.Thebraintumourcharity.org

The Joshua Tree
Supporting families and children with cancer
www.thejoshuatree.org.uk

Patient Experience Team

The Patient Experience Team is a confidential service which aims to provide information, advice and support to patients, families and their carers. You may contact the team directly,

Telephone: **01244 366066**
or email: coch.patientexperience@nhs.net

The Patient Experience Team
Countess of Chester Hospital NHS Foundation Trust
Liverpool Road
Chester, CH2 1UL

Thank you for reading this – please do not hesitate to ask staff if you have any further queries.

Visitor book quotes

"Somewhere to relax in such a calm environment"

"A haven for parents"

Notes

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If you require a special edition of this leaflet

This leaflet is available in large print, Braille, on compact disk and in other languages on request.

Please contact the Patient Experience Team on:

Telephone: **01244 366066**

or email: coch.patientexperience@nhs.net

إذا تُرغب في الحصول على الوثيقة باللغة العربية ، فضلاً اتصل بمرکز معلومات المرضى أو تحدث مع أحد الموظفين

若是你想索取這份傳單的中文譯本，請聯絡「病人預約中心」或向其中一名職員查詢。

Si vous voulez cette brochure en français, contactez le bureau des rendez-vous ou demandez à un membre du personnel.

यदि आप यह परचा हिन्दी में लेना चाहते हैं तो कृपया पेशेन्ट अॅपाइन्टमेन्ट सेन्टर से संपर्क करें या किसी स्टाफ से पूछें।

Haddii aad jeclaan laheyd buug-yarahan oo af-Soomaali ku qoran la soo xiriir xarruunta bukaan ballaminta ama wax weydii xubin shaqaalaha ka tirsan.

Si desea recibir este folleto en español, sírvase contactar al Centro de Citas para Pacientes o solicitarlo al personal.

اگر آپ کو یہ کتابچہ اردو میں درکار ہے تو پيشمنٹ اپائنٹمنٹ سينٹر يا عملے کے کسی رکن سے رابطہ قائم کریں۔

Mae'r daflen hon ar gael (ar gais), mewn print bras, ar dâp sain neu ar ddisg, ac efallai mewn ieithoedd eraill ar gais. Cysylltwch â chanolfan apwyntiadau cleifion i ofyn am gopi.

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